

1. Log on to www.cont-life.com and click on "Provider Login"
2. Click on "Never Logged in ? Register here".
3. Complete the registration form (the Username, Password and Challenge response are case sensitive), then click on "Submit".
4. The system will display a Usage Agreement; read and scroll to the bottom and select "I agree".
5. This will complete First Level registration.
6. Under SSO User Registration (continued), enter the Tax ID and the National Provider Identity,
NPI (any one valid NPI number under the Tax ID).
7. On successful registration, you can login and start using the website for Policy Eligibility verification.
8. If you receive an error, please verify the error.
 - a. If error indicates "No Match Found", it indicates that your details are not available with us, so you will have to call our Provider relations team at the following number and have your details updated.
Provider Relations
Ph-615-373-3017, Opt.4
Fax-615-371-9011
 - b. If error indicates "Temporary Denial", it indicates the Tax ID has already been registered, call Web support team @ 1.800.404.2956 (Mon. - Fri., 8:00am - 8:00pm ET), on providing your details they will be able to register your account.

Note: Above steps are required only one time for each user that request access to secured site.