



Genworth Life & Annuity
Genworth Life
Genworth Life of New York

Privacy Notice Frequently Asked Questions

from Genworth Life and Annuity Insurance Company, Genworth Life Insurance Company, and Genworth Life Insurance Company of New York

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Questions and answers regarding Privacy Notices

1. Why did you send me a privacy notice?

Like all insurance companies, we are required by law to provide you with a statement of our Privacy Policy on an annual basis.

2. Is there anything I need to do upon receiving the privacy notice?

No, absolutely no action is required by you. This is informational only.

3. Privacy notices from some other companies give me an opportunity to opt-out. Why is there no opt-out opportunity with your privacy notice?

Unlike companies that give you an opportunity to opt-out, we have a "no-share" policy. This means that we will not share your information with outside companies so that they can market their products to you. If we did, we would have to give you an opportunity to opt out. But since we don't, there is nothing from which to opt out.

4. Does your "no-share" policy mean that my personal information will never be shared with an outside company?

No. Our "no-share" policy means that we will not share your personal information with outside companies who may want to offer you their products or services. It does not mean that outside companies will never receive personal information about you. For example, we sometimes rely on outside companies to assist us in providing the products and services that you have requested from us. If this occurs, the use of that information by these outside companies is strictly limited to providing the services that we have requested.

5. Why did I receive multiple privacy notices from Genworth?

If you have more than one insurance policy or annuity contract from the Genworth Financial companies, then you will receive a privacy notice for each one.